

their first and second-tier suppliers to adopt the protocol in order to expand the concept throughout the total supply chain. The multiple assessment reduction proto-

the aerospace industry is aware of ASCS. For further information about ASCS contact Brian Shaw at SBAC on 0171 227 1012 ■

embracing customer contracts, engineering design, project management, engine assembly/test and supply chain management.

Mehra takes on the world

Dr Madhav Mehra, chairman of the Worldwide Quality Management Network, has taken charge of the World Quality Council (WQC) based in Milwaukee, USA. Mehra is to serve for two years as its first chairman-elect.

The WQC was formed in Chicago by representatives of 52 national quality organisations to improve the quality of life by promoting the discovery, learning and application of the philosophy, theory and practice of integrated quality management systems. WQC aims to create active part-

nerships among quality organisations whose main role is the advancement of quality knowledge.

The WQC has undertaken 14 projects for action. These include:

- guiding national governments on quality initiatives
- developing a global quality award
- developing internationally-comparable customer satisfaction indices
- providing a central benchmarking network
- promoting quality education at class-

room level

- developing globally-accepted criteria for quality professionals.

Mehra's vision is to make the council a United Nations of quality where every nation is represented on equal footing for advancement and application of quality knowledge for the common good of the society. Mehra said the WQC is: 'To become a catalytic agent for national and regional quality initiatives and provide synergy and direction on a global basis to usher in a new millennium of quality.'